



DALWALLINU CARAVAN PARK

Terms & Conditions

BOOKINGS

By booking at Dalwallinu Caravan Park you are entering into a contract and agreeing to abide by the terms and conditions as detailed below.

Guests are responsible for checking the booking details. Those named on the booking are responsible for all persons on site during the stay, including visitors.

All reservations require a deposit to be paid at the time of the reservation. Without a deposit, we are unable to make you a reservation. The minimum deposit payable is equal to two night's stay.

All group bookings require full payment at least two weeks prior to check in.

No site is guaranteed.

CHECK-IN

We look forward to welcoming you at our park at the below times depending on your booking.

Sites - Check-in: 2pm

Office hours are 9am-6pm. If you feel you will not make it in by then, please call and arrange night safe access for keys. NB: this will only be allowed for prepaid bookings.

Check-out

All sites are to be vacated by 10am on the day of your departure.

If you would like to extend your stay, a night's tariff will apply unless otherwise arranged (depending on availability) – please do so before 10am.

CANCELLATIONS

All cancellations must be received in writing to caravanparkdalwallinu@gmail.com.

Refunds may take the form of a credit which can be transferred to another future booking to be used within 12 months. No refunds to be transferred to other bookings.

A full refund will be applied for a cancellation 21 days or more in advance – less a \$10-administration fee.

For cancellations 7-21 days before check-in, a 10% booking fee will be retained.

For all cancellations less than a week in advance no refund will be given.

No credit or refund will be available for early departures or cancellations once arrived.



CHILDREN

Children aged 2 & under stay without charge.

Children aged 7 & above– charged at \$10- per night.

Site conditions

A responsible adult must accompany all persons under the age of 18. Proof of age may be requested.

Each Sites can sleep up to a maximum of 2 persons (including children & infants). Extra person will be charged \$10 per night.

GUESTS

Guests are expected to behave in a manner that is respectful of other visitors.

We ask guests to limit excessive noise between 9pm and 8am as a courtesy to other guests.

Management reserves the right to evict patrons from the park who are deemed to be behaving in a socially unacceptable manner, causing damage, disturbing guests, using unacceptable language or are in breach of any other park rules. All monies will be forfeited.

VISITORS

All Visitors must report to reception.

Visitors are most welcome; however they are your sole responsibility.

It is your responsibility to ensure they abide by park rules.

Visitors must vacate the park by 10pm.

DAMAGE/LOSS

All registered guests shall be liable for any loss or damage to the appliances, furniture, fixtures and fittings in the site – normal wear and tear excluded.

A fee may be charged if excessive cleaning is required after departure.

The Dalwallinu Caravan Park takes no responsibility for the loss or damage of any personal items.

Please lock up vehicles, bikes etc. and remove any valuables, especially at night.

Thoroughly check sites on departure as perishable items will be disposed of and non-consumables will only be held for 1 month before being donated to local charities.

All policies subject to change